# Analysis of water losses in two selected water distribution systems

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**Abstract.** The analysis of water losses should precede the decisions on repairing or modernizing a water network. Water balance and water losses indicators established by the International Water Association (IWA) standards can constitute the basis for the analysis. The methods recommended by IWA are gaining increasing popularity in many countries, including Poland. The aim of the paper is the analysis and comparison of water losses in two middle-sized water distribution systems during the period of 10 years. The compared networks are similar in respect to many parameters, including water intensity indicator value (circa 48 m<sup>3</sup>/d/km). Analyses were conducted on the basis of water losses indices recommended by IWA, such as Real Losses Level per connection per day (*RLL*), Non-Revenue Water Level (*NRWL*) and Infrastructure Leakage Index (*ILI*). The results indicated that water losses in both systems are lower than in the literature data for other similar networks.

# 1 Introduction

The problem of water losses in distribution systems is one of the main concerns of the water systems managers both in Poland and around the world. It is commonly known that real losses are caused mainly by leakages as a result of water network breakages and failures. Therefore, it is not surprising that many scientists use the most recent technological and scientific developments to work out efficient methods for limitation of failures and their results [e.g. 1–8]. However, it should be emphasized that real losses of water cannot be eliminated totally [9].

International Water Association (IWA) proposes four methods of leakage management [9]: Active Leakage Control, Pipeline and Assets Management, Speed and Quality of Repairs and Pressure Management. An analysis of water losses in a distribution system on the basis of the IWA balance should be an integral part of the management and should precede the decisions on repairing or modernizing a water network.

The aim of the paper is to analyze of water losses in two middle-sized water distribution systems during the period of 10 years (2005-2014). The obtained values of the performance indicators enabled to evaluate the condition of the systems.

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### 2 Materials and methods

The first stage of our investigations involved acquiring operating data from the water companies in two towns – A and B. Part of the data that were not measured by a company and could not be determined exactly, were estimated on the basis of literature or on the basis of a network operator's experience. The acquired data were used to create a simplified IWA water balance and to calculate selected performance indicators of water losses. An analysis of the calculation results enabled to evaluate the condition of the water networks.

#### 2.1 Description of the networks

Two analysed water distribution systems are located in middle-sized towns (A and B) in the eastern part of Poland. The parameters shown in Table 1 bear a strong resemblance to both systems. However, the system in town A is slightly bigger, which is reflected in the volume of water pumped from intakes and sold to customers as well as in the values of Water Network Intensity Indicator calculated as:

$$WNII = \frac{SIV}{L_m} \tag{1}$$

where: SIV – System Input Volume expressed as  $m^3/day$ ,  $L_m$  – length of mains [km].

Parameter	Town A	Town B
Length of mines [km]	83.04	70.20
Number of connections [pcs.]	3 996	3 834
Length of connections [km]	77.68	54.38
Population [person]	29 018	22 463
Average operating pressure [MPa]	0.39	0.30
Water Network Intensity Indicator (WNII) [m <sup>3</sup> /day/km]	49.18	47.02

Table 1. Characteristics of the water distribution systems at the end of 2014.

The material structure of the networks is different. In the first network (town A), plastic pipes (PVC-U – 46% and PE-HD – 12%) and cast iron (31%) predominate; 11% of pipes is made of asbestos-cement (A-C). The network in town B is made of cast iron (34%), A-C (31%), plastics (PVC-U – 23% and PE-HD – 4%) and steel (8%).

#### 2.2 Calculations of water loss performance indicators

A simplified IWA water balance constituted the basis for calculating the indicators of water losses, as shown in Table 2. The values of *SIV* and *BAC* for both systems, as well as *UAC* for the system in town A were obtained from the water companies. *UAC* for the system in town B was assumed as  $6000 \text{ m}^3/\text{yr}$ , according to the information obtained from the network operator. *AL* were calculated as a sum of Unauthorised Consumption (*UC*) and Customer Metering Inaccuracies (*CMI*). *UC* and *CMI* were assumed according to literature [10–11] as 2% and 3% of *SIV*, respectively. *RL* were calculated as a difference between *SIV* and the other three components of the balance shown in Table 2.

System Input Volume (SIV)							
Billed Authorised Consumption ( <i>BAC</i> )	Unbilled Authorised Consumption (UAC)	Apparent Losses (AL)	Real Losses (RL)				

To evaluate water losses, performance indicators recommended by IWA and commonly used in Poland were calculated, including Real Losses Level per connection per day (*RLL*), Infrastructure Leakage Index (*ILI*) and Non-Revenue Water Level (*NRWL*). The first indicator was determined according to the formula:

$$RLL = \frac{CARL}{N_c}$$
(2)

where CARL – Current Annual Real Losses corresponding to RL from an IWA water balance expressed as dm<sup>3</sup>/day,  $N_c$  – number of service connections.

Infrastructure Leakage Index (ILI) is defined as:

$$ILI = \frac{CARL}{UARL}$$
(3)

where *UARL* – Unavoidable Annual Real Losses [dm<sup>3</sup>/day], calculated according to the equation:

$$UARL = [18 \cdot L_{m} + 25 \cdot L_{c} + 0.8 \cdot N_{c}] \cdot P$$
(4)

where  $L_c$  – average distance from property line to a customer meter [km], in Poland usually corresponding to the length of connections, P – average operating pressure head [m H<sub>2</sub>O].

Non-Revenue Water Level (NRWL) was calculated as percent of SIV according to formula:

$$NRWL = \frac{SIV - BAC}{SIV} \cdot 100\%$$
<sup>(5)</sup>

The obtained performance indicators results for two systems in question were analysed and used to evaluate the condition of systems according to World Bank Institute Physical Loss Assessment Matrix (Tab. 3) [12]. The values of indicators were also compred to literature data for similar systems in Poland.

Technical Performance	ILI	<i>RLL</i> [dm <sup>3</sup> /connection/day] at an average pressure of:				
Category		20m	30m	40m	50m	
А	1-2	<50	<75	<100	<125	
В	2-4	50-100	75-150	100-200	125-250	
С	4-8	100-200	150-300	200-400	250-500	
D	>8	>200	>300	>400	>500	

**Table 3.** Components of a simplified IWA water balance.

## 3 Results and discussion

Tables 4 and 5 show the components of simplified IWA water balances for towns A and B, necessary to calculate the selected water loss performance indicators.

The values of *SIV* in both systems remained stable during the analyzed period. The difference between the highest and the lowest value for the first system (town A) equaled 144 628 m<sup>3</sup>/yr, which is 10.8% of average *SIV* in the period. The corresponding values for the second system (town B) are 113 200 m<sup>3</sup>/yr and 9.4%. The average values of *SIV* for both systems are comparable – the relative difference (related to the first system) equaled less than 16%.

Year	SIV	BAC	UAC	AL	RL
2005	1 516 038	1 275 684	68 158.0	75 801.9	96 394.1
2006	1 481 882	1 304 421	72 566.0	74 094.1	30 800.9
2007	1 43 8227	1 268 594	54 307.7	71 911.4	43 414.0
2008	1 438 180	1 230 961	73 702.7	71 909.0	61 607.3
2009	1 459 074	1 166 664	118 491.7	72 953.7	100 964.6
2010	1 408 449	1 204 796	76 734.6	70 422.5	56 496.0
2011	1 445 893	1 227 401	80 564.7	72 294.7	65 632.7
2012	1 397 690	1 217 792	69 171.9	69 884.5	40 841.6
2013	1 392 010	1 190 144	63 078.2	69 600.5	69 187.3
2014	1 361 410	1 133 267	62 297.3	68 070.5	97 775.2

**Table 4.** Components of the water balance for the system in town A over the period 2005-2014,<br/>expressed in  $m^3/yr$ .

The values of *RLL* for systems in towns A and B are shown in Fig. 1. In each year over the period 2005-2014, *RLL* for the first system was higher than for the second one, with a slight difference in 2007 and the highest discrepancy in 2009. The first system was characterized by *RLL* varying over a wide range (from 78.17 dm<sup>3</sup>/connection/day to 126.59 dm<sup>3</sup>/connection/day) during the whole analyzed period. For the second system, after 2007 *RLL* appreciable reduced from more than 80 dm<sup>3</sup>/connection/day to less than 40 dm<sup>3</sup>/connection/day and in the second half of the period in question, it remained stable (about 60 dm<sup>3</sup>/connection/day). The values of *RLL* indicate Category A according to WBI Target Matrix (Tab. 3) over the majority of years in the analyzed period (excluding 2005, 2009 and 2014) for the first system and after 2007 for the second system, which means that further loss reduction may be uneconomic in the systems.

Year	SIV	BAC	UAC	AL	RL
2005	1 271 800	1 023 164	6 000	50 872	171 067
2006	1 255 700	1 092 502	6 000	50 228	88 505
2007	1 234 500	1 047 422	6 000	49 380	118 124
2008	1 182 700	1 066 423	6 000	47 308	49 546
2009	1 165 900	1 043 028	6 000	46 636	58 476
2010	1 193 600	1 053 277	6 000	47 744	74 690
2011	1 197 100	1 057 341	6 000	47 884	76 980
2012	1 206 700	1 065 872	6 000	48 268	80 486
2013	1 194 500	1 062 548	6 000	47 780	69 372
2014	1 158 600	1 017 788	6 000	46 344	81 677

 Table 5. Components of the water balance for the system in town B over the period 2005–2014, expressed in m<sup>3</sup>/yr.





The values of *ILI* shown in Fig. 2 correspond to the values of *RLL*. For the first system, *ILI* exceeded 1.5 in 2005, 2009 and 2014, whereas for the rest of the period in question it was in the range of 1-1.5. For the second system, in the first 3 years of the period, *ILI* was clearly higher than in the first system, reaching the values between 1.8 and 3.6. In 2008 for the second system, *ILI* fell to the value of 1.0 and since 2010 it has remained stable (about 1.5) and comparable with the values for the first system. The values of *ILI* lower than 2 indicate Category A, according to WBI Target Matrix (Tab. 3), over the whole period in question for the first system (unlike for *RLL*) and after 2007 for the second system (like for *RLL*) as well. It should be emphasized that *UARL* used in the calculation of *ILI*, is a reliable predictor for a system with more than 5000 service connections, density of connections greater than 20 per km of mains and average operating pressure greater than 25 m H<sub>2</sub>O [13-15], and the first of these conditions is not met by any system in question. However, on

the basis of tests and the analysis, the guidelines for New Zealand [16] recommend reducing this limitation by replacing 3 conditions by a single one: *UARL* calculation should be reliable, if  $(L_m \cdot 20 + N_c)$  exceeds 3000. This condition is met by both systems in question.



Fig. 2. Operational indicator ILI.

The values of *NRWL* (Fig. 3) are higher for the first system in all but 2 years (2005 and 2009) of the period in question. Similarly to the previous indicators, *NRWL* varied in a wide range in the whole period as far as the first system is concerned, whereas for the second system, it remained stable after 2007.



Fig. 3. Financial indicator NRWL.

An increased awareness of the significance related to losses management, which has occurred in Poland over the last decade, made calculating water losses performance indicators a popular practice [e.g. 17-22]. Table 6 presents the published average values of *RLL*, *ILI* and *NRWL* for Polish water distribution systems, similar to the examined systems according to *WNII* (formula (1)) or/and population. The values given in Table 6 indicate that water losses in the water systems of towns A and B are definitely the lowest in comparison with other towns. Moreover, *NRWL* for the city of Kos in Greece (population of ca. 17 350 from September to February, and ca. 40 000 from March to August) ranges from 10.7 to 63.7 during the period 1999-2008 [23], significantly exceeding the values calculated for the towns A and B. The results of comparison between the considered Polish towns, other Polish towns described in the literature, and the Greek city can suggest a very

good condition of the examined systems, but may also be a cause of doubt pertaining to the accuracy of the estimated components of water balances, necessary to determine the water losses indicators.

Town	WNII	Population	RLL	ILI	NRWL	Literature
-	[m <sup>3</sup> /day/km]	-	[dm <sup>3</sup> /(connection/day)]	[-]	[%]	-
Sanok	40.35	39 569	625.83	10.28	40.2	[24]
Myszków	30.68	32 499	159.78	2.26	27.2	[25]
Krosno	38.30	47 307	889.3	7.3	-	[26]
Jasło	47.01	36 363	362.9	5.0	20.3	[27]
Mielec	47.17	60 827	124.20	1.83	24.30	[28]
Town A	49.18	29 018	100.34	1.54	14.7	-
Town B	47.02	22 463	62.09	1.79	11.65	-

**Table 6.** Water losses in water distribution systems in selected Polish towns.

## 4 Conclusions

The analysis of water losses in two middle-sized water distribution systems in towns A and B during the period of 10 years suggests their very good condition. The results indicate an improvement in the managing the system of town B after 2007, which was confirmed by the system operator and involved, i.a., reduction of the operating pressure. Average values of the calculated performance indicators were higher in the case of town A, but both can be classified as systems which do not require a further loss reduction according to WBI Loss Target Matrix. The comparison with other water distribution systems also indicates a good condition of the examined networks. However, the ultimate conclusion should be preceded by reinvestigating water losses in the networks in towns A and B on the basis of the IWA water balances with a reduced number of estimated components.

Real water losses are strongly connected with leakages occurring during breakages or failures of a network. In Polish water distribution systems, including systems in tows A and B, they results mainly from the age of pipes, annual range of temperature, freezing of ground, unstable foundation and human mistakes during designing and construction of a network. The activities undertaken to reduce water losses include renewal or replacement of old pipes, optimization procedures for pressure control, detection and location of leakages, operational repairs. However, the activities results are not always sufficient, so it is recommended to supplement the investigation of water losses on the basis of the IWA water balances in the examined systems by failures analysis, to facilitate assessment of the systems conditions and formulating the ultimate conclusion. Thus, reinvestigating water losses in the networks in towns A and B with a reduced number of estimated water balances components, as well as the networks failure analysis will be the subject of our future investigations.

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